

**Neighbourhood and Commercial**

**Strategic Director:** Michele Moloney

12 December 2016

Dear Residents/ Businesses,

**RE: Highams Park Town Centre area improvements work**

I am writing to let you know that works to improve Highams Park Town Centre are due to start on Tuesday 3 January 2017. The aim of these works is to make walking and cycling in the area easier and safer, improve road safety for all users, and generally improve the look and feel of the area. You should have received a leaflet earlier this month advising you that the works would be happening. This leaflet can also be found online at [www.enjoywalthamforest.co.uk/highams-park-town-centre/public-consultation](http://www.enjoywalthamforest.co.uk/highams-park-town-centre/public-consultation).

We have listened to your feedback, along with the ideas and suggestions collected through the public consultation and are now ready to begin making these changes at the locations listed below. We expect the following work to take four to six weeks to complete:

- Winchester Road/ Haldan Road junction - create a new combined cycle and pedestrian crossing
- Wadham Road/ Beech Hall Road junction - create a new combined cycle and pedestrian crossing
- Hatch Lane/ Friday Hill junction - create a new combined cycle and pedestrian zebra crossing and a segregated cycle track which separates cyclists from drivers
- Chingford Lane/ The Avenue junction – create a new raised junction table which involves raising the road to pavement level to encourage vehicles to slow down when approaching the junction.

Once the above has finished, we will start work on the following improvements which should take a further two to three weeks to complete:

- The Avenue/ Nightingale Avenue junction – create a new raised junction table
- Chingford Lane/ Montalt Road junction – create a new raised junction table
- Fulbourne Road/ Wadham Road junction – create a shared path which can be used by cycles and pedestrians
- Chingford Lane/ Lichfield Road junction – create a new raised junction table.

On completion, we will also resurface the junctions mentioned above and I will write to you again nearer the time with more details.

These works will take place between 8am and 5pm from Monday to Friday and may include some weekends.

During these works, access to properties will not be affected however, from time to time, parking bays will be suspended at some of the locations above, but we can assure you that the level of disruption will be kept to an absolute minimum. Temporary signs will be put up in the area to let drivers know of any future suspensions and pedestrians will still be able to walk along the pavement as normal.

To keep the works on track and return things to normal as soon as possible, we are asking local residents

**WALK  
CYCLE  
ENJOY**

Call: 020 8496 3000  
Email: [enjoy@walthamforest.gov.uk](mailto:enjoy@walthamforest.gov.uk)  
Visit: [www.enjoywalthamforest.co.uk](http://www.enjoywalthamforest.co.uk)



and businesses to avoid parking near the work area where parking suspension signs are placed until the work has finished. 'No parking' signs and cones will be placed in the area and, if necessary, penalty notices will be issued. As a last resort vehicles may be removed and impounded if they are parked in a space that obstructs works. You can find contact details for the Council's parking enforcement contractors and details of their charges overleaf. Parking will still be available in the adjacent roads during the works, so please use these spaces instead.

While we appreciate that this is an inconvenience, please bear with us over the next few weeks, so we can make these improvements to your area as soon as possible. Our contractor, Riney, will be working to keep disruption to an absolute minimum for all residents.

Thank you for your patience and in the meantime, if you would like to discuss the works further please do not hesitate to contact me on 020 8496 1023 or [kuhan.thurairajah@walthamforest.gov.uk](mailto:kuhan.thurairajah@walthamforest.gov.uk).

Yours faithfully,

Kuhan Thurairajah

Project Engineer  
Design & Construction

### **Parking enforcement contractor details**

NSL Services Ltd  
Stonehill Industrial Park,  
Harbet Road,  
Edmonton,  
London,  
N18 3HQ.

Tel: 0845 331 2392

Opening times: 8am to midnight Mon to Sat  
9am to 6pm Sun

Penalty notice - £130.00 (discounted to £65 if paid within 14 days of issue) detail of payment will be on the back of the ticket.

Removal of vehicles and impounded – a charge of £65 for the Penalty notice and £200 for the release of the vehicle to be paid within the first 24 hours, after every 24 hour period a storage charge of £40 will be added. Collection of Impounded vehicles and payments for the release of a vehicle are to be made at the following address

To confirm the location of a relocated/removed vehicle, please contact TRACE on 0845 206 8602