



Walthamstow Village area wide improvements

Appendix C- Consultation questionnaire results

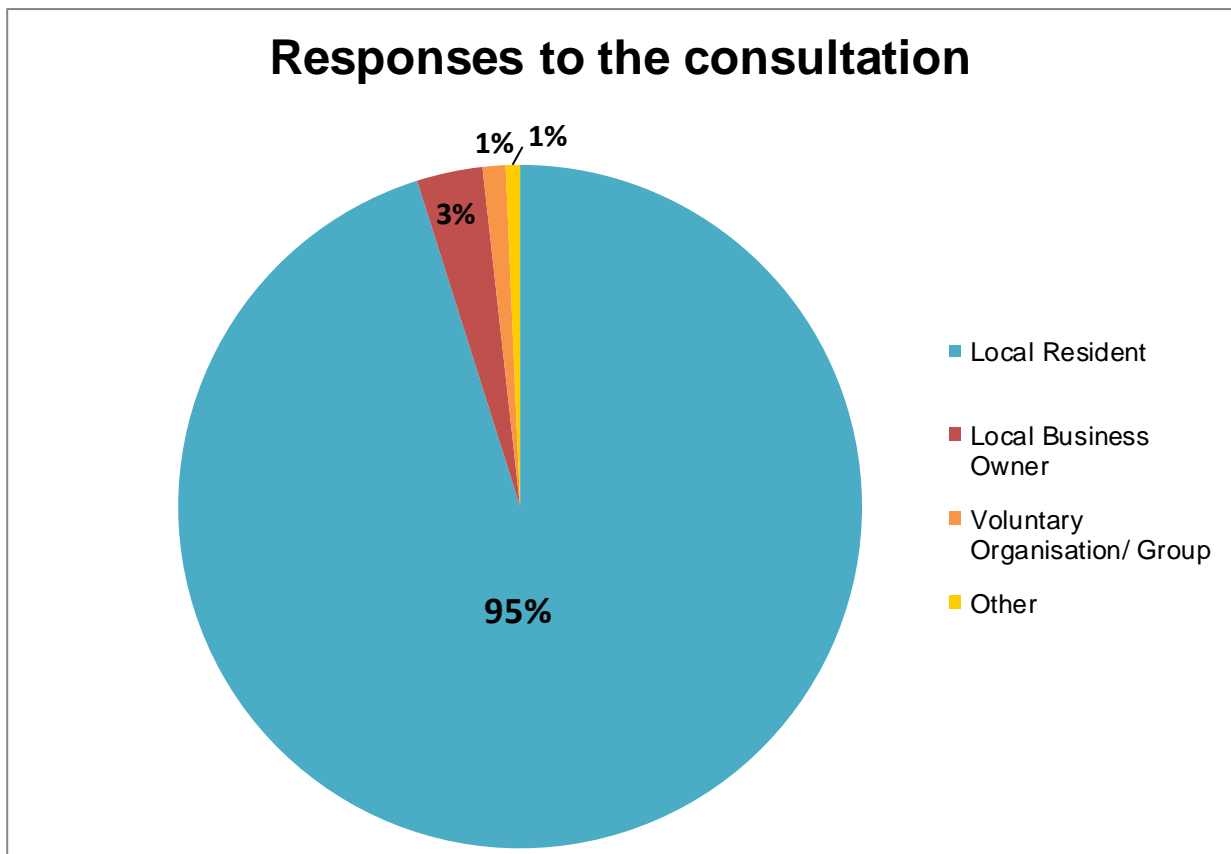
This appendix looks solely at the results from the consultation stage. Appendix D of this report outlines the final measures and reasons for those measures. The measures are based on feedback received during the full engagement process, including the results highlighted below and any further suggestions that were made during the consultation period.

Consultation results

All households were delivered the Walthamstow Village area wide improvement scheme consultation document and questionnaire by council officers on 28 November 2014. Households were requested to send back their questionnaires (one per household) by freepost by 19 December 2014. The Council received 735 questionnaires from households within the consultation area.

Respondents were initially asked to detail in what capacity they were responding to the consultation. The results are detailed in Figure 1.

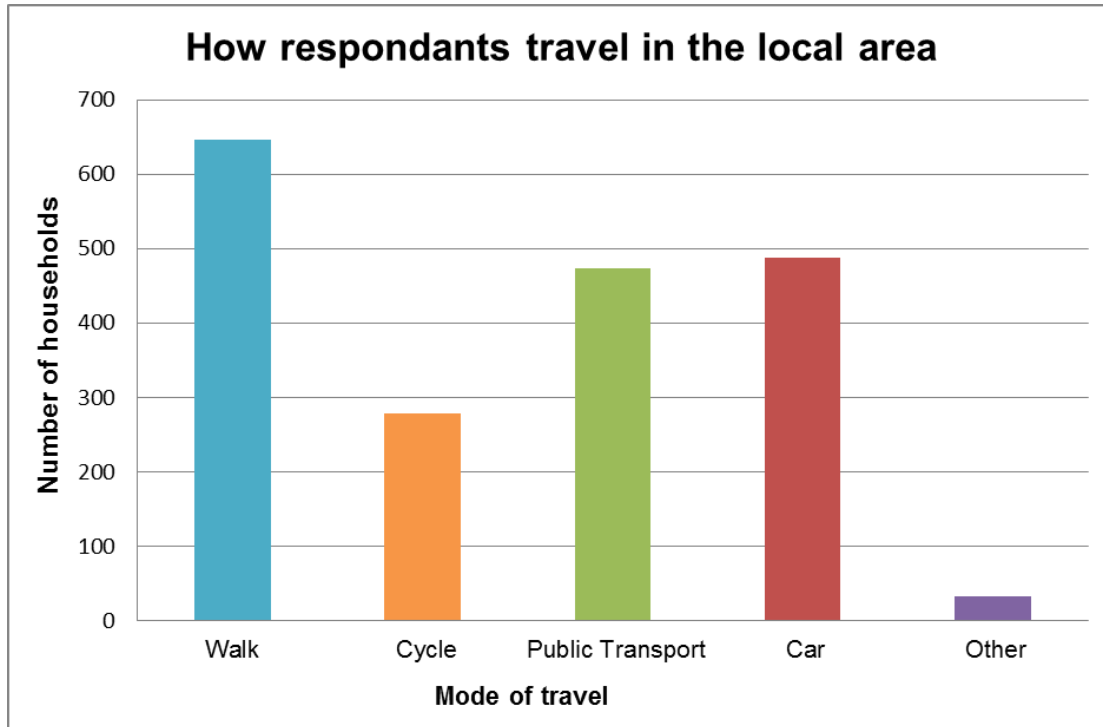
Figure 1





Households were asked to tell us the different ways they travel in the local area. Respondents were able to select multiple options. The total number of selections for each option is shown in Figure 2.

Figure 2



Road closures and traffic direction changes

Question 3 of the questionnaire asked households to state how supportive they are of Series A, B and C of road closures, no entries and traffic direction changes. Residents were able to select one of six options: very supportive, quite supportive, neutral, not very supportive, not supportive at all or don't know. Each series consists of the following proposals:

Series A

- Close Orford Road between Wingfield Road and Eden Road (except buses, cycles and pedestrians)
- Close Eden Road junction with Orford Road
- Close Eden Road just south of its junction with Grosvenor Rise East
- Close Grosvenor Rise East, east of Eden Road
- No entry to southbound vehicles on Wingfield Road south of Arden Mews
- Second Avenue – one-way westbound and Third Avenue – one-way eastbound
- Orford Road – one-way eastbound between Wingfield Road and Eden Road
- Beulah Road – one-way northbound between Grosvenor Rise East and Addison Road and two-way between Addison Road and Orford Road
- Addison Road – two-way between Comley Bank Road and Beulah Road
- Eden Road – two-way for its entire length
- Grosvenor Rise East – two-way between Eden Road and Beulah Road



Series B

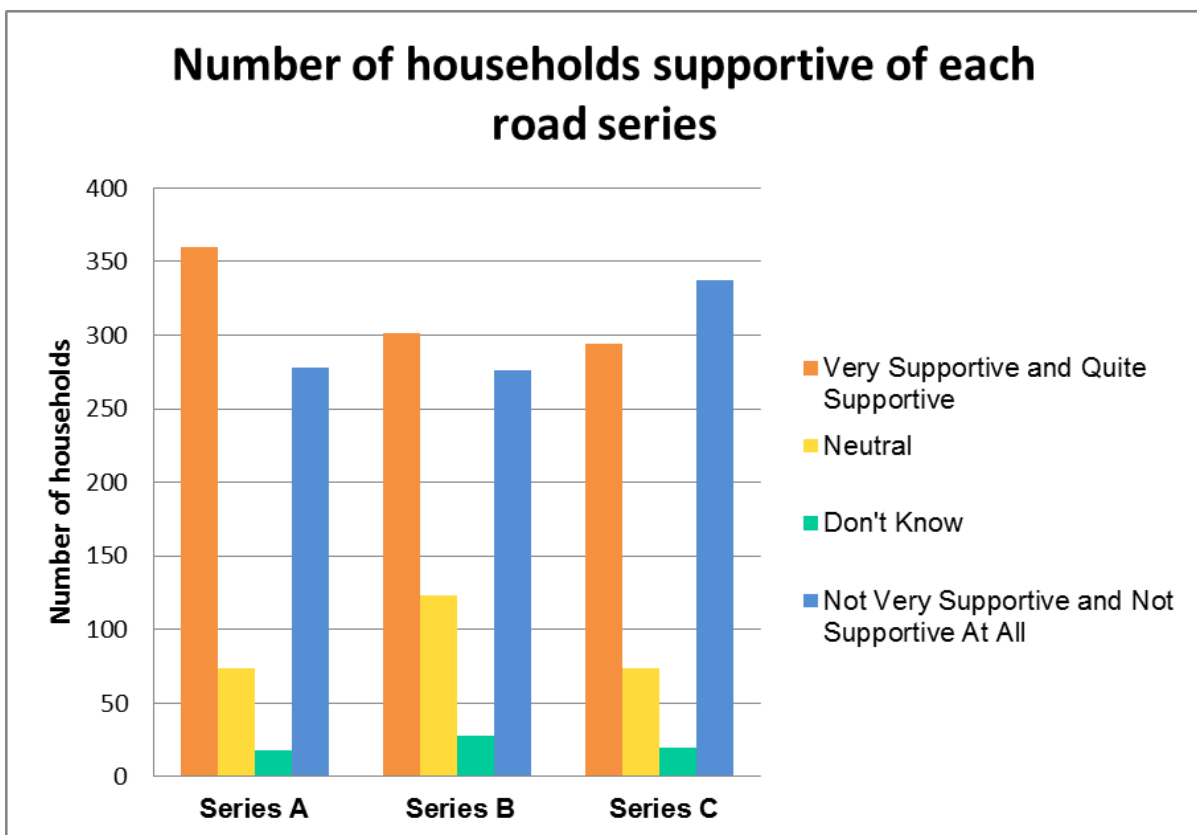
- Close East Avenue and West Avenue bridges at the junction with St Mary's Road

Series C

- Close Shernhall Street junction with Lea Bridge Road
- Close Grove Road outside the Registry Office (No.106)
- Close Copeland Road junction with Lea Bridge Road
- Fraser Road and Merton Road – one-way southbound

Figure 3 shows the feedback for each series of proposals.

Figure 3



As can be seen, the majority of respondents are supportive of Series A and B. In relation to Series A, 49% were in favour, 38% are not in favour and 13% are neutral or did not know. For Series B, 41% were in favour, 38% were not in favour and 21% were neutral or did not know. Series C was marginally not supported by households with 46% of respondents not in favour of the measures, 41% in favour and 13% neutral or don't know. We have undertaken further analysis of the results and feedback.

Series A

Series A shows that 49% were in favour of the proposed measures and 38% were not in favour.



Of the responses received 70% left comments. From the comments we did receive concerning Series A, 14% said that it would create a nicer environment to live in, 17% were concerned about additional traffic and congestion, 10% commented on the benefits of reduced rat running and 10% were concerned with their own route into and out of the village.

Series B

The results from series B showed that 41% were in favour, 38% were not in favour.

Of the 78 questionnaires submitted from West Avenue, East Avenue, Vestry Road, Church Lane, St Mary's Road, Folkstone Road, Stainforth Road and Woodbury Road, 53% were in favour of Series B proposals, 44% were not in favour, 3% were neutral or said they did not know.

Of the returned questionnaires, 61% of respondents commented on Series B. Of those leaving comments 19% believed the measures would help reduce the amount of rat running, 20% were concerned over their access point to the Village, 12% were concerned that the measures could lead to congestion on the main roads.

Series C

Series C was marginally not supported by households with 46% of respondents not in favour of the measures versus 41% in favour.

Of the 118 questionnaires submitted from Grove Road, Shernhall Street, Copeland Road, Fraser Road and Merton Road, 59% were in favour of Series C proposals, 37% were not in favour, 2% were neutral and 2% said they did not know.

From the responses received from Grove Road, 67% were in favour of Series C, 31% were not in favour and 2% were neutral or said they did not know. From those in Copeland Road 76% were in favour of Series C, 20% were not in favour and 4% were neutral.

Of the respondents on Fraser Road and Merton Road, 67% were not in favour of Series C. 23% of the comments received from respondents from Fraser Road and Merton Road were concerned about the full length of their road being made one way.

All Measures

Undertaking further analysis of question 3, shows that overall 44% of those responding were in favour of the road closures and traffic directional changes, 41% were not in favour of the measures, 12% were neutral and 3% said they did not know.

Orford Road

Residents were asked to tell us when they would prefer the shared space on Orford Road to be closed; either closed at all times or closed between 10am and 10pm Monday to Sunday. 51% of the respondents selected Option B, the shared space on Orford Road to be closed between 10am and 10pm Monday to Sunday.

Safer environment proposals

The questionnaire provided details of four different measures which aim to create a



safer environment in Walthamstow Village. Households expressed how supportive they were of each of the measures. Residents were able to select one of six options: very supportive, quite supportive, neutral, not very supportive, not supportive at all and don't know.

Figure 4 shows the responses for implementing raised 'Copenhagen' style crossings at key junctions in Walthamstow Village which prioritise pedestrians and slow traffic down.

Figure 4

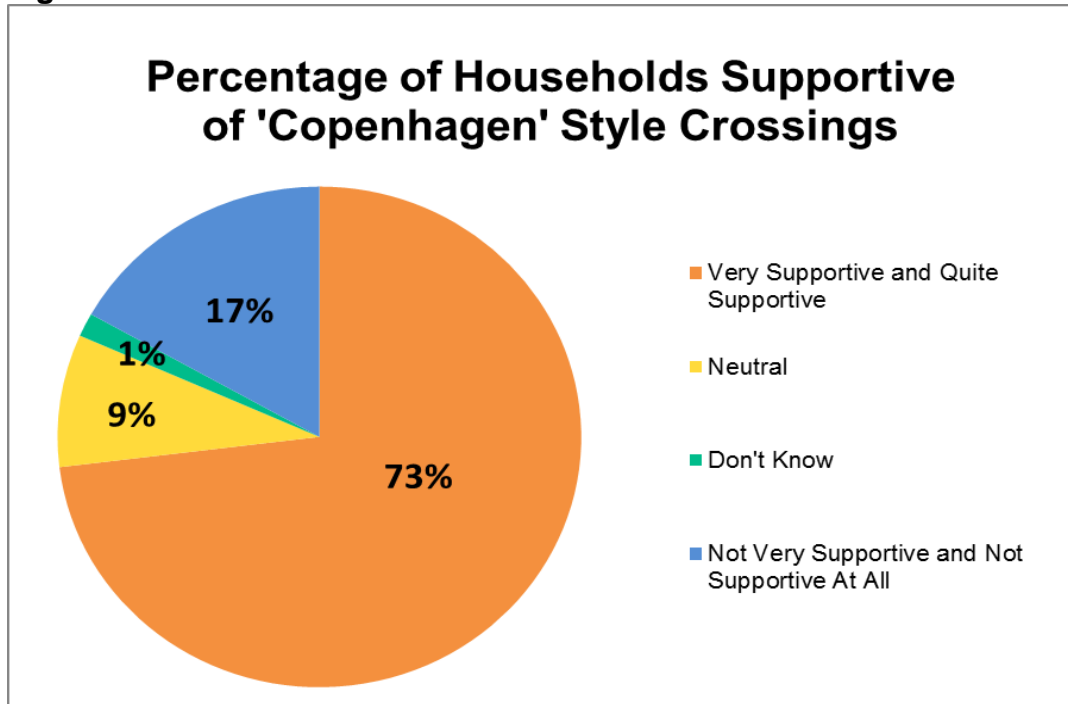


Figure 5 conveys the responses to improving the junction of Barclay Road with Shernhall Street by widening pavements and raising the junction to slow traffic.



Figure 5

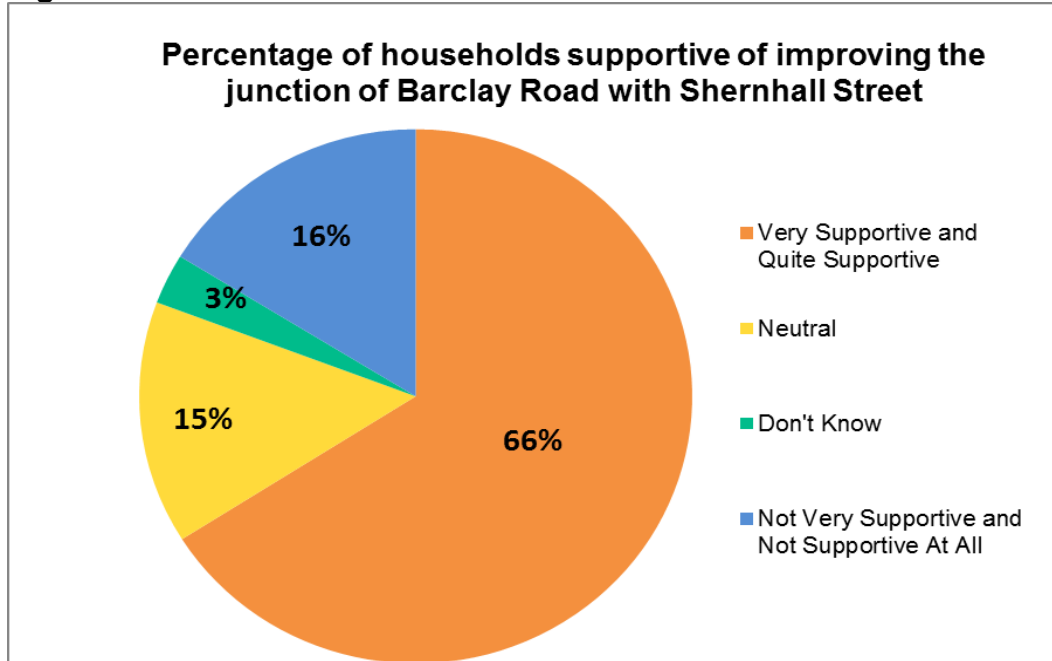


Figure 6 visualises the responses to widening the pavement and reducing the crossing distance on Addison Road at the junction with Shernhall Street.

Figure 6

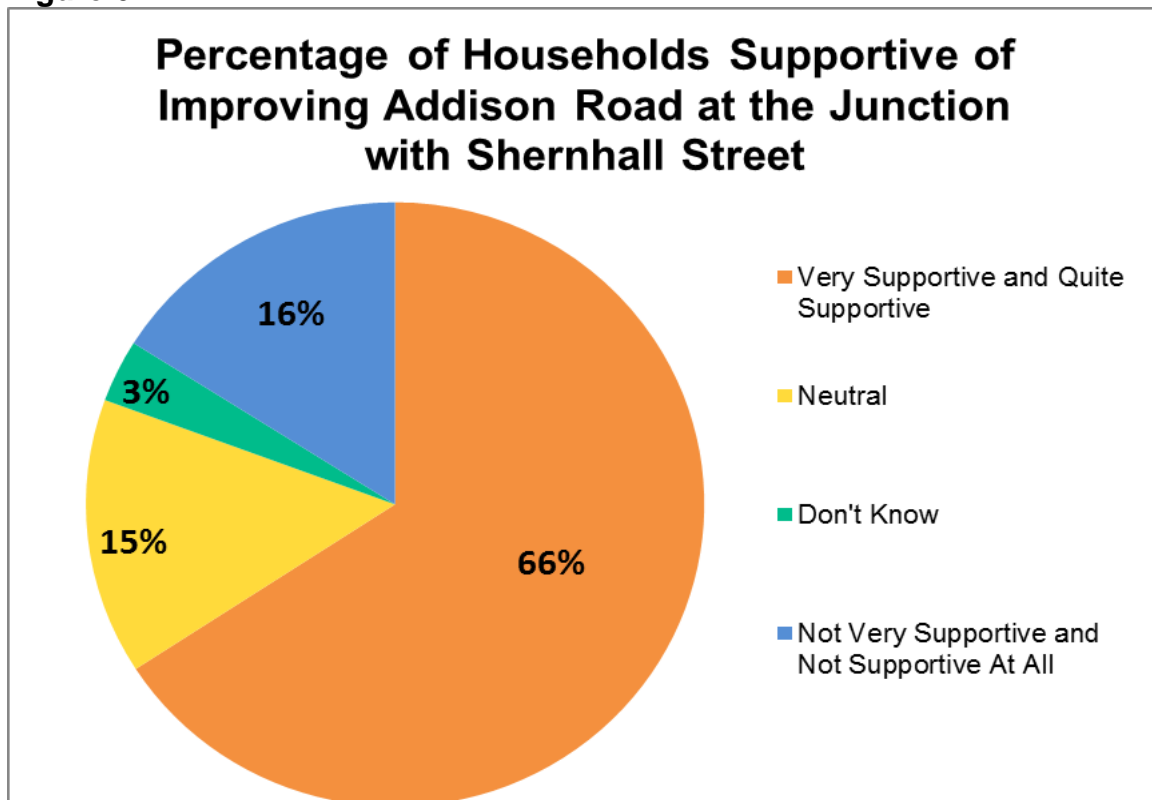
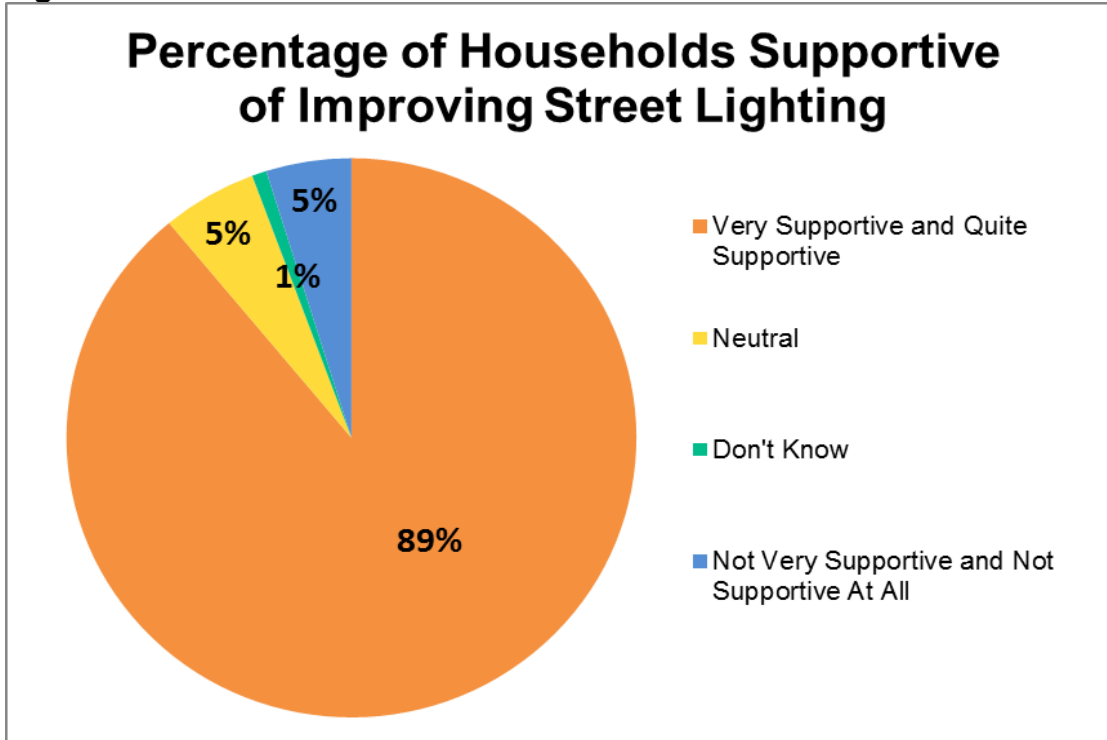


Figure 7 shows the responses for investigating and improving street lighting levels on key routes, particularly those well used by pedestrians.

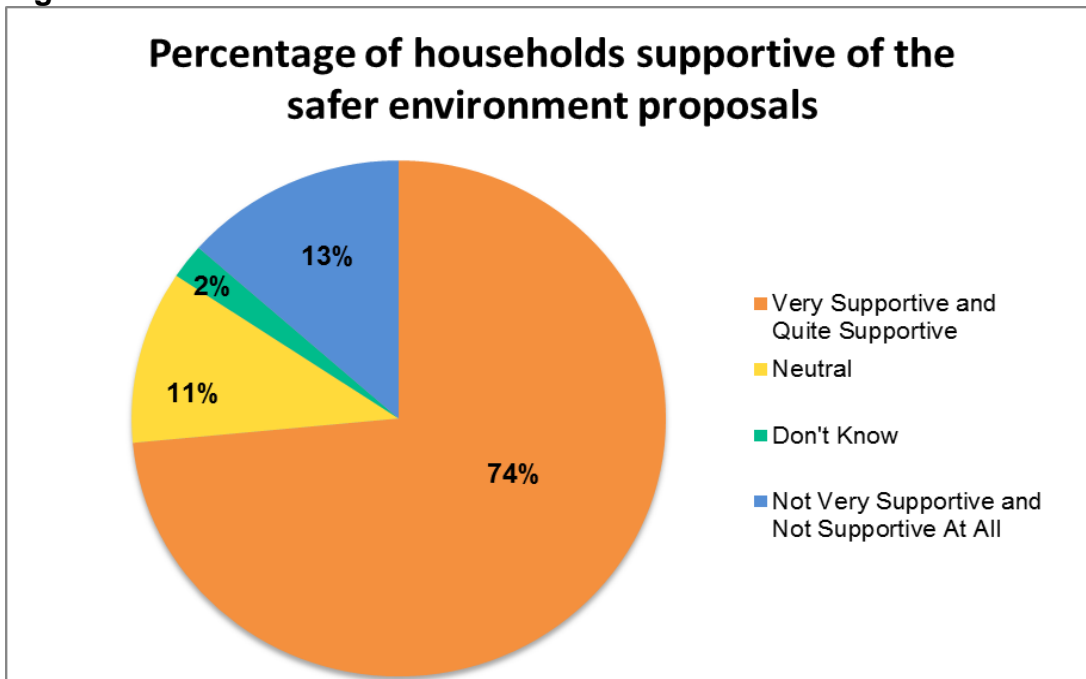


Figure 7



Undertaking further analysis shows that 74% of households were in favour of all the safer environment proposals (Figure 8).

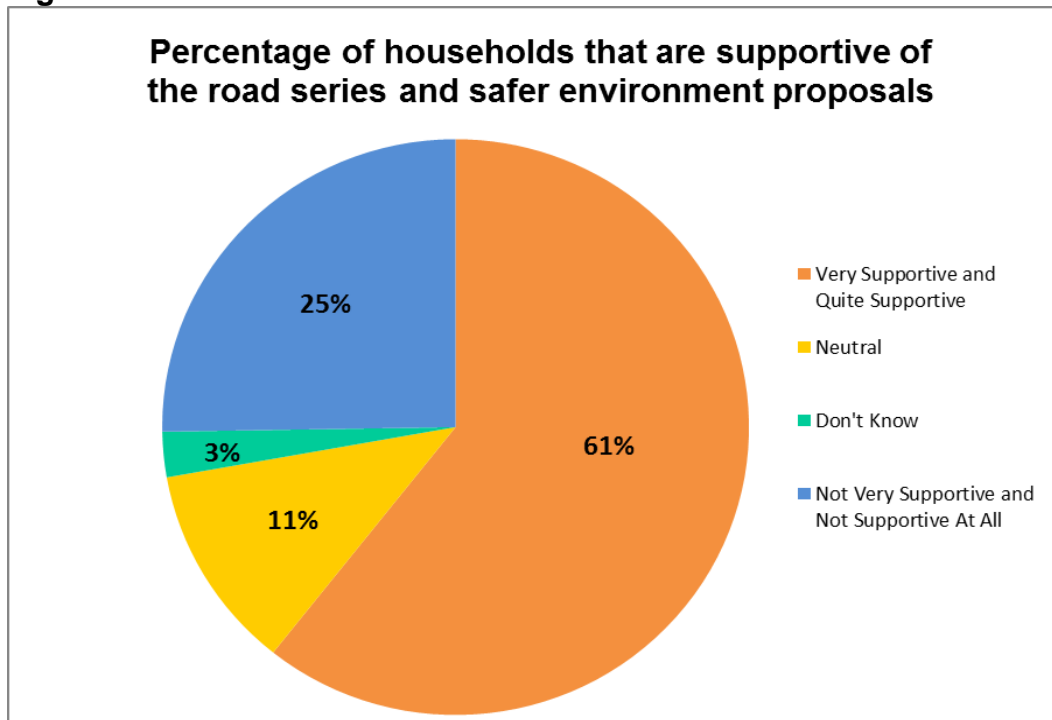
Figure 8



Looking at all of the proposed measures to be provided as part of the scheme, including the road closures, associated traffic management measures and safer environmental proposals of the 5069 selections (total responses to all questions), 61% were in favour of all measures and 25% against (Figure 9).



Figure 9



Improving public spaces

Residents were provided with descriptions of nine schemes to improve public spaces in the area. Households were asked to tell us which were most important to them by selecting three of the nine measures. The table below shows the most popular choices. The Council will look to implement the schemes in order of priority based on this feedback.

Popularity order	Public space improvements	Number of selections
1	Additional tree planting across Walthamstow Village	385
2	Better pavements and street lighting on Barclay Path	309
3	An extended public square on Eden Road (Eden Square)	248
4	Improved footways outside the parade of shops along 71-85 Grove Road	215
5	Creation of a park at the junction of Shernhall Street and Lea Bridge Road	167
6	More outdoor seating	149
7	Public spaces on the bridges over the railway line at East Avenue and West Avenue	135
8	Creation of a signed walking and cycling trail to attractions in Walthamstow Village	109



9	More cycle parking	91
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